MISSOURI DEPARTMENT OF CORRECTIONS INSTITUTIONAL SERVICES

POLICY AND PROCEDURES MANUAL

IS11-29

Diagnostic Services (Important)

Effective Date: October 15, 1999

Garv H. Campbell, D

Regional Manager

Regional Medical Director

George A Lombardi, Director

Division of

Adult Institutions

R. Dale Riley, Director

Division of Offender

Rehabilitation Services

- I. **PURPOSE:** This procedure provides laboratory and diagnostic services in a timely manner. Those services not provided on-site may be obtained from a local or contracted provider.
 - A. AUTHORITY: 217.040, 217.175, 217.320 RSMo, NCCHC Standards for Health Services in Prisons, 1997
 - В. APPLICABILITY: Standard Operating Procedure (SOP) specific to the provision of health services procedures at the institution should be developed by the health services administrator in consultation with the medical director, other professional medical providers, and the superintendent/designee.
 - C: SCOPE: Nothing in this procedure is intended to give a protected liberty interest to any offender. This procedure is intended to guide staff actions.

П. **DEFINITION:**

CLIA: Clinical Laboratory Improvement Amendment. Federal requirement of medical providers to delineate what types and kinds of laboratory testing is available in their facility.

Ш. PROCEDURES:

- Diagnostic services completed on site should be registered, accredited, or otherwise meet A. state and federal laws.
- At sites where radiology examinations are completed, monthly exposure levels will be B. monitored through dosimetry, on all staff involved in completing radiology procedures.
- C. A written order for diagnostic or laboratory tests should be provided as indicated by the physician or statutes.
- Designated health care staff should perform, document, and report results of those tests D. that are performed on-site to the physician ordering the test.

Effective Date: October 15, 1999

- E. Laboratory tests and diagnostic studies not available at the institution should be completed by a local or contracted provider.
 - 1. Designated health care staff should prepare requisitions for off-site testing.
 - 2. When the procedure dictates that the offender must go off-site, these off-site tests should be scheduled by completing the approved referral forms and arranging for offender transportation with the chief of custody.
 - Laboratory specimens should be obtained, labeled, and transported according to local provider requirements.
 - Off-site diagnostic testing should be entered on the Off-Site Referral Log (Attachment A) to permit tracking of receipt of results.
- F. The reports for physician review should be paper clipped to the front of the applicable medical record and placed in a designated area. Physician review should be indicated by the physician initialing and dating the report.
- G. After physician review, orders for treatment should be initiated by the physician and transcribed by nursing staff.
- H. Reviewed diagnostic reports should be inserted in the Medical Record or placed in MARS.
- I. The health services administrator should apply for certification of waiver from Health Care Financing Administration in accordance with Clinical Laboratory Improvement Amendment (CLIA) (Attachment B) requirements by completing and sending the CLIA form to: Health Care Financing Administration Clinical Laboratory Improvement Amendments Program, P.O. Box 26679, Baltimore, MD 21207-0479.
- J. The following diagnostic services may be available on-site:
 - 1. multiple-test-dipstick urinalysis
 - 2. finger stick blood glucose testing
 - 3. hand-held peak flow meter
 - occult stool cards and developer
 - 5. electrocardiogram
 - 6. refractions
 - non-invasive table top radiology procedures.

IV. ATTACHMENTS:

A. 931-4175 Off-Site Referral Log

B. Clinical Laboratory Improvement Amendments of 1988 (CLIA) Form

IS11-29 Diagnostic Services (Important) Page 3 of 3
Effective Date: October 15, 1999

V. REFERENCES:

A. National Commission of Correctional Health Care: Standards for Health Services in Prisons, 1997. P-29

VI. HISTORY: Previously covered under IS11-28.1 in the Missouri Department of Corrections Institutional Policy and Procedure Manual. Original Rule Effective: August 15, 1998

A. Original Effective Date: Aug

August 15, 1994

B. Revised Effective Date: October 15, 1999

OF MISSOURI

ATMENT OF CORRECTIONS

OFF-SITE REFERRAL LOG

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FORM APPROVED OMB NO. 0938-0881

CLINICAL LABORATORY APPLICATION CLINICAL LABORATORY IMPROVEMENT AMENDMENTS OF 1988

blic reporting burden for this collection of information is estimated to vary between 30 minutes to 2 hours per response, including time for reviewing istructions, searching existing data sources, gathering and maintaining data needed, and completing and reviewing the collection of information. Send any comments including suggestions for reducing the burden to the Office of Financial Management, HCFA, P.O. Box 26684, Baltimore, MD 21207; and to the Office of Management and Budget, Paperwork Reduction Project (0938-0581), Washington, D.C. 20503. I. GÉNERAL INFORMATION Please check any preprinted information on this part of the form and make any necessary corrections. Complete the rest of the form according to the directions. CLIA IDENTIFICATION NUMBER FEDERAL TAX IDENTIFICATION NUMBER LABORATORY NAME TELEPHONE NO. (include area code) LABORATORY ADDRESS (number, street) CITY STATE ZIP MAILING ADDRESS (if different from above) CITY STATE ZIP NAME OF DIRECTOR (please print or type) **551** . first MI dicate changes below as needed. DRATORY NAME TELEPHONE NO. (include area code) JORATORY ADDRESS (number, street) CITY STATE ZIP MAILING ADDRESS (if different from above) CITY STATE ZIP NAME OF DIRECTOR (please print or type) last first M! II. APPLICATION IS FOR: (check one box) ☐ Certificate Renewal of Certificate **Certificate of Waiver Renewal of Certificate of Waiver Certificate of Accreditation Renewal of Certificate of Accreditation "IF YOU CONDUCT ONLY THE FOLLOWING WAIVED TESTS (ONE OR MORE), YOU MAY APPLY FOR A CERTIFICATE OF WAIVER: Dipstick or tablet reagent urinalysis (nonautomated) for: -bilirubin -alucose Urine pregnancy test-visual color comparison tests -hemoglobin -ketone Erythrocyte sedimentation rate (nonautomated) -leukocytes -nitrite Hemoglobin-copper sulfate (nonautomated) -protein ·Blood glucose, by glucose monitoring devices cleared by Haspecific gravity -urobilinoaen the FDA specifically for home use; and ecal occult blood Soun microhematocrit vulation test-visual color comparison tests for human

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MISSOURI DEPARTMENT OF CORRECTIONS INSTITUTIONAL SERVICES

POLICY AND PROCEDURES MANUAL

IS11-39

Health Evaluation of Offenders In Disciplinary Segregation

(Essential)

Effective Date: October 15, 1999

Regional Medical Director

Regional Manager

George A Lombardi, Director

Division of

Adult Institutions

R. Dale Riley, Director Division of Offender

Rehabilitation Services

I. This procedure ensures offenders placed in disciplinary segregation do not have any contraindicating medical conditions and that their continuing health status does not deteriorate during confinement.

- A. AUTHORITY: 217.040, 217.175, 217.320 RSMo, NCCHC Standards for Health Services in Prisons, 1997
- B. APPLICABILITY: Standard Operating Procedure (SOP) specific to the provision of health services procedures at the institution should be developed by the health services administrator in consultation with the medical director, other professional medical providers, and the superintendent/designee.
- C: Nothing in this procedure is intended to give a protected liberty interest to any offender. This procedure is intended to guide staff actions.

Π. **DEFINITION:**

Disciplinary Segregation: Special housing to which offenders are temporarily A. assigned when found guilty of rule infractions.

PROCEDURES: Ш.

- When a disciplinary hearing is held and a sanction of disciplinary segregation assignment A. is issued, the disciplinary hearing officer should notify the health care unit of the names of the offenders being assigned.
- The medical record should be reviewed for medical conditions, which would B. contraindicate confinement prior to placement of an offender in disciplinary segregation.
- The offender should be examined for the presence of any acute illness or injuries, which C. would preclude confinement.
- Findings should be documented on the initial assessment section of the Disciplinary D. Segregation Medical Documentation form (Attachment A).

Page 2 of 2

Effective Date: October 15, 1999

- E. The classification staff should be advised of any medical conditions, which contraindicate the offender's placement in disciplinary segregation.
- F. Daily rounds by the nursing staff should be made in disciplinary segregation to evaluate each offender for their continuing health status.
- G. The Disciplinary Segregation Medical Documentation form (Attachment A) should be used to document the initial assessment and daily rounds.
- H. Daily encounters that do not lead to further evaluation do not need to be documented in MARS. Encounters requiring medical intervention should be made and documented in the offender's medical record in MARS.

IV. ATTACHMENTS:

A. 931-3762

Segregation Medical Documentation Form

V. REFERENCES:

- A. National Commission of Correctional Health Care: Standards for Health Services in Prisons, 1997. P-39
- VI. HISTORY: This policy was originally covered by IS11-43, located in the Missouri Department of Corrections Institutional Policy and Procedures Manual; Original Rule Effective: August 15, 1994

A. Original Effective Date:

August 15, 1994

B. Revised Effective Date:

October 15, 1999

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MISSOURI DEPARTMENT OF CORRECTIONS INSTITUTIONAL SERVICES

POLICY AND PROCEDURES MANUAL

IS11-38

Sick Call (Essential)

Effective Date: October 15, 1999

Ralf J. Salke

Regional Manager

Gary H. Campbell, D.O. Regional Medical Director

George A Lombardi, Director

Division of

Adult Institutions

R. Dale Riley, Director **Division of Offender**

Rehabilitation Services

- I. This procedure provides offenders with an appropriate evaluation and treatment by qualified health care staff for non-emergent health requests.
 - A. AUTHORITY: 217.040, 217.175, 217.320 RSMo, NCCHC Standards for Health Services in Prisons, 1997
 - В. APPLICABILITY: Standard Operating Procedure (SOP) specific to the provision of health services procedures at the institution should be developed by the health services administrator in consultation with the medical director, other professional medical providers, and the superintendent/designee.
 - C: SCOPE: Nothing in this procedure is intended to give a protected liberty interest to any offender. This procedure is intended to guide staff actions.

П. **DEFINITION:**

- A. Sick call: The system by which offenders report for and receive appropriate health services for non-emergent health requests.
- В. SOAP format: A charting/recording process which reflects subjective complaints. objective findings, an assessment and a treatment plan.

Ш. PROCEDURES:

- A. Scheduling for sick call should be made according to policy and procedure IS11-37, Daily Handling Of Non-Emergency Medical Requests.
 - 1. Non-emergency requests should be triaged within 24 hours of receipt of the request and the offender seen within the next 24 hours (72 hours on weekends or holidays).
- B. Sick call should be scheduled five (5) days a week, excluding holidays.
- Sick call should be scheduled using the Medical Accountability Records System (MARS) C. as the sick call log for scheduling purposes.

Effective Date: October 15, 1999

D. The Sick Call Log should document if the offender was seen, was a no-show, and/or was referred to the physician, mental health staff or dentist. The call-out docket generated by the Medical Accountability Records System may be utilized as the sick-call log.

- E. Nursing protocols should be utilized for minor health care complaints as indicated by approved protocols.
- F. As a general rule, any offender who has been seen in sick call more than twice for the same complaint, but has not yet seen a physician, should be scheduled to see the physician.
- G. If an offender presents with the same complaint more than twice and is currently being followed for the complaint, an appointment may not be necessary. The physician should be notified and appropriate orders given.
- H. Offenders requiring referral to the physician should be seen within seven (7) working days.
- I. Offender encounters should be documented in the Medical Accountability Records System. The Medical Services Request form (Attachment A) should note that the encounter has been documented in the Medical Accountability Records System, signed by the health care provider with time, and date and placed in the offenders hard copy medical chart.
- J. All offender encounters should be documented using the SOAP format. Vital signs should be included in objective information.
- K. Daily sick call logs should be maintained in the medical unit by the medical staff and monthly statistics should be generated for the Health Services Report.

IV. ATTACHMENTS:

A. 931-1319

Medical Services Request Form

V. REFERENCES:

- A. National Commission of Correctional Health Care: Standards for Health Services in Prisons, 1997. P-38
- B. IS11-37 Daily Handling of Non-Emergency Medical Requests
- VI. HISTORY: This policy was originally covered by IS 11-38, located in the Missouri Department of Corrections Institutional Policy and Procedures Manual; Original Rule Effective: August 15, 1994

A. Original Effective Date:

August 15, 1994

B. Revised Effective Date:

October 15, 1999

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MISSOURI DEPARTMENT OF CORRECTIONS INSTITUTIONAL SERVICES

POLICY AND PROCEDURE MANUAL

IS11-37.1

Daily Handling of Non-Emergency Medical Requests (Essential)

Effective Date: October 15, 1999

Ralf J. Salke

CMS Regional Manager

Gary H. Campbell, D.O.

CMS Regional Medical Director

George A. Lombardi, Director

R. Dale Riley, Director

Division of Offender Rehabilitative

Services

Division of Adult Institutions

- I. Purpose: This procedure provides offenders with access to qualified health care providers for nonemergency health care needs.
 - A. AUTHORITY: 217.040, 217.175, 217.320 RSMo, NCCHC Standards for Health Services in Prisons, 1997
 - B. APPLICABILITY: Standard Operating Procedure (SOP) specific to provision of health services procedures at the institution should be developed by the health services administrator in consultation with the medical director, other professional medical providers, and the superintendent/designee.
 - C. SCOPE: Nothing in this procedure is intended to give a protected liberty interest to any offender. This procedure is intended to guide staff actions.

II. **DEFINITION:**

MARS: Medical Accountability Records System A.

m. PROCEDURES:

- A. Offenders should have access to non-emergency medical, dental, and optometry services by submitting a written request that is triaged by a qualified health care staff member on a daily basis. If appropriate staff are not on-site, nursing staff will determine if an emergency exists.
- A designated health care staff member should make rounds in segregation areas daily to solicit В. health care requests from segregated offenders.
- C. Medical Services Request Forms (Attachment A) should be provided in each housing unit.
- Segregation rounds should be documented on the Segregation Medical Documentation Form D. (Attachment B).

Effective Date: October 15, 1999

E. The Medical Services Request form should be collected daily, by medical staff, at scheduled times in each housing unit. These forms should be stamped with the date of receipt and retained in the medical record for potential retrieval.

- F. The nurse making the assessment should document the triage decision or offender assessment in MARS.
- G. Any offender with a request suggesting the problem may be of an emergency nature (i.e., chest pain) should receive prompt attention.
- H. Non-emergency requests should be scheduled for the appropriate level of sick call by the nursing staff.
- A MARS generated sick call log of all offenders who have requested and been scheduled for health care should be prepared by the nursing staff.
- J. The MARS generated sick call log should be placed in a designated area for medical record retrieval in preparation for sick call.
- K. Arrangements for offender movement should be made in accordance with institutional procedures

IV. ATTACHMENTS

A. 931-1319 Medical Services Request Forms
B. 931-3762 Segregation Medical Documentation

V. REFERENCES:

- A. National Commission on Correctional Health Care: Standards for Health Services in Prisons, 1997. P-37.
- B. IS11-39 Health Evaluation of Offenders in Disciplinary Segregation
- C. IS11-45 Health Evaluation of Offenders in Administrative Segregation and Protective Custody
- VI. HISTORY: This policy was originally covered by IS11-37, located in the Missouri Department of Corrections Institutional Policy and Procedures Manual; Original Rule Effective: August 15, 1994

A. Original Effective Date: August 15, 1994

B. Revised Effective Date: October 15, 1999



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MISSOURI DEPARTMENT OF CORRECTIONS INSTITUTIONAL SERVICES POLICY AND PROCEDURE MANUAL

IS11-36.1

Dental / Oral Care

the direction and supervision of a licensed dentist.

Effective Date: August 27, 2003

Ralf J. Salke

Senior Regional Vice President

Elizabeth Conley, D.O.
Regional Medical Director

George A. Lombardi, Director Division of Adult Institutions

Randee Kaiser, Director

Division of Offender Rehabilitative

Services

I. Purpose: To ensure dental/oral care is provided to each offender in a timely manner and is under

- A. AUTHORITY: 217.040, 217.175, 217.320 RSMo, NCCHC Standards for Health Services in Prisons, 2003.
- B. APPLICABILITY: Standard Operating Procedure (SOP) specific to provision of health services procedures at the institution should be developed by the health services administrator in consultation with the medical director, other professional health providers, and the superintendent/designee.
- C. SCOPE: Nothing in this procedure is intended to give a protected liberty interest to any offender. This procedure is intended to guide staff actions.

II. DEFINITION:

- A. **Oral Care:** Includes instruction in oral hygiene, examination, and treatment of dental problems. Instruction in oral hygiene minimally includes information on plaque control and the proper brushing of teeth.
- B. **Oral Screening:** Includes visual observation of the teeth and gums, and notation of any obvious or gross abnormalities requiring immediate referral to a dentist.
- C. **Oral Examination:** By a dentist includes taking or reviewing the patient's oral history, an extraoral head and neck examination, charting of teeth, and examination of the hard and soft tissue of the oral cavity with a mouth mirror, explorer, and adequate illumination.
- D. **Oral Treatment:** Includes the full range of services that in the supervising dentist's judgment are necessary for proper mastication and maintaining the offender's health status.
- E. Infection Control: Practices defined by the American Dental Association and Centers for Disease Control and Prevention to include sterilizing instruments, disinfecting equipment, and properly disposing of hazardous waste.

III. PROCEDURES:

Effective Date:

- A. During the health assessment, health care staff should observe the offender's teeth and gums to identify any gross abnormalities requiring immediate referral to the dentist. The offender should be provided information on oral hygiene verbally and in writing (Tooth Decay and Gum Disease-What You and Your Dentist Can Do About Them) (Attachment A). This should be documented in the medical file on the Dental Treatment Record (Attachment B) and done within 7 days of admission.
- B. Oral screening by the dentist or qualified health care professional trained by the dentist should be performed within 7 days of initial intake incarceration.
- C. An oral examination should be performed by the dentist within 30 days of initial intake incarceration.
- D. Offenders submitting a request for dental treatment should be triaged by health care staff and referred to the dental department for scheduling and treatment.
 - 1. Routine care include:
 - a. lost filling (s)
 - b. sensitivity to hot or cold
 - c. teeth need to be cleaned
 - d. broken clasp of partial plate
 - e. partial adjustment
 - 2. The following problems should be seen by or discussed with the dentist or physician as soon as possible:
 - a. post-extraction bleeding 2nd day after extraction
 - b. severe redness associated with pain
 - c. swollen gums and jaws
 - d. severe pain in extraction site two or more days after extraction
 - e. injuries with very painful or fractured teeth or if the offender cannot close her/his mouth after being hit in the jaw.
- D. Treatment should be provided in accordance with a treatment plan determined by the treating dentist. In general, treatment should be prioritized using the following guidelines:

		Dental Treatment Priorities	
Priority	Category of Treatment	Description of Need	Eligibility by Length of Incarceration
1.	Emergency/Urgent	Individuals requiring emergency/ urgent dental treatment for relief of acute oral and maxillofiacial conditions characterized by trauma, infection, pain, swelling or bleeding which are likely to remain acute or worsen without intervention; unusual hard or soft tissue pathology.	AII

b.

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Restorative

Endodonic

Over 6 Months*

Over 6 Months*

Effective Date:

		Dental Treatment Priorities Cont'd	
nui autu.	Category	V	Eligibility by
Priority	of Treatment	Description of Need	Length of Incarceration
2a.	Patient Education/ Prevention	Individuals requiring basic education in the understanding and recognition of oral disease processes and basic skills development in oral self-care and plaque control procedures through the use of visual aids, demonstration and Oral Hygiene Index (documented) and provided on an individual or small group basis.	
b.	Prosthodontic, Full Denture	Edentulous	All
3.	Corrective	Individuals requiring treatment for chronic oral pathosis and for the restoration of essential function.	
a.	Clinical Hygiene/ Periodontic	Periodontitis: Type I: Gingivitis-shallow pockets, no bone loss.	All
		Type II: Early Periodontitis-moderate pockets, minor to moderate bone loss, satisfactory topography.	
		Type III: Moderate Periodontitis-moderate to deep pockets, moderate to severe bone loss, unsatisfactory topography.	
		Type IV: Advanced Periodontitis-deep pockets, severe bone loss, advanced mobility patterns.	

Caries advanced into dentin and

Anterior, restorable non-vital teeth

level of plaque control.

patients has demonstrated (documented) an acceptable level of plaque control.

in an otherwise healthy mouth and which, if retained, would preclude the need for a prosthetic replacement <u>and</u> patient has demonstrated (documented) an acceptable

Effective Date:

		ntal Treatment Priorities – Cont'd	
	Category	£	ligibility by
<u>Priority</u>	of Treatment	Description of Need I	ength of Incarceration
d.	Oral Surgery	Asymptomatic non-restorable erupted teeth.	Over 6 Months*
		Chronically symptomatic impacted teeth.	Over 6 Months*
		Surgical procedures for the elimination of pathosis or restoration of essential physiologic relationships.	
e.	Prosthodontic (Removable 1) Partial Dentureteeth	Insufficient number of teeth to masticate a normal diet (7 or fewer occluding posterior may be considered to be an insufficient number) and patient has demonstrated for two consecutive clinic visits an acceptable level of plaque control (documented by disclosing plaq and patient has no other unmet Priority 3 needs (excepting definitive treatment Types III and IV Periodontitis).	•
	2) Reline/Repair	As needed.	All
	3) Esthetic Anterior	Although not needed to restore essential function one or more missing anterior teeth may be replaced <u>after</u> patient has demonstrated for two consecutive clinic visits an acceptable level of plaque control (documented by disclosi plaque) <u>and</u> there is not a scheduling backlog of over five weeks for other prosthetics needed to restore essential function.	
1.	Elective	Individuals apparently requiring no Priority 1, 2 or 3 dental treatment. (Elective treatment	N/A

- *Excepting patients requiring Priority 3 prosthetics for the restoration of essential function.
 - E. A designated health care staff member should maintain a system to schedule dental examination for all offenders within (7) days after admission to a diagnostic center.

will not be provided).

- F. Dental examinations and plans should be documented on the Dental Treatment/Services Rendered Record (Attachment B).
- G. Arrangements should be made for consultation with referral to specialists in dentistry for oral surgery as needed. See IS11-30 Hospital and Specialized Ambulatory Care.
- H. Dental emergencies should be responded to immediately.
- I. Dental prophylaxis should be performed when prescribed by the dentist. Flouride toothpaste or fluoride oral rinses should be available to all offenders.

Effective Date:

J. A daily appointment log with procedures performed will be kept and used for generating monthly statistics of dental services for the health services report.

IV. ATTACHMENTS

A. Tooth Decay and Gum Disease Literature.

B. 931-3745 Dental Treatment Record

V. REFERENCES:

- A. National Commission on Correctional Health Care: Standards for Health Services in Prisons, 2003, P-E-06 Oral Care essential.
- B. IS11-30 Hospital and Specialized Ambulatory Care
- C. IS11-14.1 Infection Control Program
- D. IS11-14.5 Personal Protective Equipment
- E. IS11-15 Environmental Health and Safety
- F. IS11-15.1 Disposal of Regulated Waste
- VI. HISTORY: This policy was originally covered by IS11-36.1, located in the Missouri Department of Corrections Institutional Policy and Procedures Manual; Original Rule Effective: August 15, 1994

A. Original Effective Date: August 15, 1994

B. Revised Effective Date: October 15, 1999

C. Revised Effective Date:

How to get the most from your home care routin

You can help improve your oral hygiene by making plaque and calculus (tartar) control part of your daily routine.

Proper brushing helps remove plaque from the outer, inner, and chewing surfaces of your teeth. This is an accepted method for proper brushing. Your dentist or hygienist may suggest another.

Flossing thoroughly helps remove plaque and debris from between the teeth, especially in hard-to-reach areas at and slightly under the gumline. Here is a suggested flossing technique.

Between office visits, use a fluoride toothpaste that reduces tartar formation and protects against

How to brush

- 1. Outside of front teeth. Hold your toothbrush at a 45° angle and place it where your teeth and gums meet. Move the brush back and forth in a gentle scrubbing motion to remove plaque from the outer surfaces of the front teeth, upper and lower.
- 2. Outside of back teeth.

 Continue brushing with short, angled strokes to remove plaque from the outer surfaces of the back teeth, upper and lower.
- 3. Inside of back teeth. Keep brushing with short, angled strokes to remove plaque from the inner surfaces of the back teeth, upper and lower.
- 4. Inside of front teeth.
 Tilt the brush vertically and make up-and-down strokes to remove plaque from the inner surfaces of the front teeth, upper and lower.
- 5. Chewing surfaces. Hold the brush flat and use a scrubbing motion to remove plaque from the chewing surfaces of all teeth, upper and lower.











cavities. Now there's help for you . . . Tartar Cor Crest.® Tartar Control Crest helps prevent the formation of calculus (tartar) above the gumline between professional cleanings. It is essential to be a routine prophylaxis for the removal of calculus (tartar) forming below the gumline. Tartar Control Crest is clinically proven safe for dental enamel a gums. It provides the same cavity-fighting benefit the other members of the Crest family, and is accepted by the American Dental Association as effective decay-preventive dentifrice.

Brush after every meal and especially thoroug once a day.

How to floss

1. Setting up.
Pull about 18 inches of floss from the dispenser and wrap the ends around your middle fingers.

2. Inserting floss.
Hold floss tightly, using your fingers to gently guide the floss between the teeth. Work floss through the contact point, moving it gently under the gumline. Be careful not to snap the floss between teeth and under gums, as this can harm delicate tissue.

- 3. Removing plaque. Holding the floss tightly against the tooth, move the floss away from the gum, scraping the floss up and down against the side of the tooth.
- 4. Cleaning the whole mouth. Repeat flossing procedure on each tooth, upper and lower, using a clean segment of floss.
- 5. Flossing back teeth.

 Don't forget to floss behind back teeth or where there is no adjacent tooth.











STATE OF MISSOURI DEPARTMENT OF CORRECTIONS DENTAL TREATMENT RECORD

		D	OC NUMBER RACE	DOB	
DENTAL EXAMINATION			RESTORATION AND TREATMEN	₹TS	
T 2 3 4 5 6 7 8 9 10 11 12 13 14 15 32 31 30 29 26 27 26 25 24 23 22 21 20 19 18			# 1 2 3 4 5 6 7 8 9 10 11 12 13 3	15 16 17 18 17 19 19 19 19 19 19 19 19 19 19 19 19 19	TEFT
Date of Initial Examination:	то	отн	PRIORITY LIST		
Initial Classification:	ļ		re		
Oral Pathology:	ļ			· · · · · · · · · · · · · · · · · · ·	
jivitis	<u> </u>				
cent's Infection	-				
natis	-				
Other Findings	 				
Occlusion	1				
Roentgenograms:	 				
Periapical	 				
Bitewine Panarex	lacksquare		10.11 Marian		
	YES	NO		YES	NO
Are you in good health?		E i	Acquired Immune Deficiency (AIDS//HIV)?		
Allergies			Gastrointestinal disorders		
Anemia			Glaucoma		
Asthma or other respiratory problems			Heart disease or murmer		
Blood pressure conditions			Hepatitis		
Diabetes			Kidney problems		
Epi'nosy			Reactions to anesthetics or medications		
sive bleeding after surgery			Rheumatic fever		
ing			Taking any medication		
'regant?			Thyroid conditions		
uberculosis			Other conditions		

MISSOURI DEPARTMENT OF CORRECTIONS INSTITUTIONAL SERVICES

POLICY AND PROCEDURE MANUAL

IS11-35

Intake Mental Health Assessment

Effective Date: October 6, 2003

Senior Regional Vice President

Elizabeth Conley, D.O. Regional Medical Director

George A. Lombardi, Director

Division of Adult Institutions

Randee Kaiser, Director

Division of Offender Rehabilitative

Services

I. This procedure is to ensure the serious mental health needs, including developmental disability and or addictions are identified during intake process and prevent deterioration of level of functioning and to ensure necessary treatment is provided in a timely process.

- A. AUTHORITY: 217.040, 217.175, 217.320 RSMo, NCCHC Standards for Health Services in Prisons, 2003.
- B. APPLICABILITY: Standard Operating Procedure (SOP) specific to provision of health services procedures at the institution should be developed by the health services administrator in consultation with the medical director, other professional medical providers, and the superintendent/designee.
- C. SCOPE: Nothing in this procedure is intended to give a protected liberty interest to any offender. This procedure is intended to guide staff actions.

DEFINITION: II.

- Mental Health Staff: Include qualified health care professional who have received instruction A. and supervision in identifying and interacting with individuals in need of mental health services.
- B. Qualified Mental Health Professional: Include psychiatrists, psychologists, psychiatric social workers, psychiatric nurses, and others who by virtue of their education, credentials, and experience are permitted by law to evaluate and care for the mental health needs of patients.

III. PROCEDURES:

A mental health assessment should be completed on all offenders within fourteen (14) days of A. initial intake incarceration/reception by qualified mental health personnel.

Effective Date:

- B. The initial mental health evaluation should include:
 - 1. History of;
 - 1. psychiatric hospitalization and outpatient treatment,
 - 2. suicidal attempts,
 - 3. violent or assaultive behavior.
 - 4. sexual victimization or abuse,
 - 5. special education placement,
 - 6. cerebral trauma or seizures,
 - sex offenses.
 - 8. physical or psychological abuse, and/or
 - 9. drug or alcohol use.
 - 2. Current status of:
 - 1. psychotropic medications,
 - 2. suicidal ideation,
 - 3. drug or alcohol use, and
 - 4. orientation to person, place, and time;
 - 3. Emotional response to incarceration.
 - 4. Screening for intellectual functioning (i.e., mental retardation, developmental disability, and learning disability).
 - 5. Offenders with positive screening for mental health problems are referred to qualified mental health professionals for further evaluation. (IS12-1 Initial Evaluation and Referral Services, IS12-03 Mental Health Programs/Facilities, IS 12-03.3 Social Rehabilitation Units, IS12-03.4 Special Needs Unit).
 - 6. The health record should contain results of the evaluation with documentation of referral or initiation of treatment when indicated.
- C. The mental health evaluation should be performed by:
 - 1. completing the Intake Mental Health Screening form (Attachment A) by a mental health staff member.
 - 2. interview of the offender by classification caseworkers and documented on the Mental Health Initial Classification Analysis form (Attachment B).
 - 3. psychological testing, if indicated, conducted by the psychologist and documented on the Psychological Evaluation Referral (Confidential) form (Attachment C).
 - D. Offenders requiring specialized placement or treatment related to mental disorders or limited cognitive function should be scheduled for follow-up by the mental health staff.
 - E. Any mental health evaluation forms should be filed in the medical record. Documentation of ongoing monitoring should be scheduled by the mental health staff.

IV. ATTACHMENTS

A. 931-3757 Intake Mental Health Screening Form

IS	1	1	-35

Intake Mental Health Assessment

Page 3 of 3

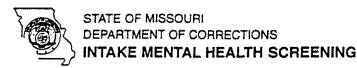
Effective Date:

- B. 931-0354 Initial Classification Analysis (ICA) Mental Health Care
 C. 931-1572 Psychological Evaluation Referral (Confidential) Form
- V. REFERENCES:
 - A. National Commission on Correctional Health Care: Standards for Health Services in Prisons, 2003, P-E-05 Mental Health Screening and Evaluation essential.
 - B. IS11-34.1 Health Assessment at Reception
 - C. IS12-01 Initial Evaluation and Referral Services
 - D. IS12-02 Referral Procedures to Mental Health Section
 - E. IS12-03 Mental Health Programs/Facilities
 - F. IS12-03.3 Social Rehabilitation Units
 - G. IS13-03.4 Special Needs Unit
 - H. IS12-04 Crisis Intervention
 - I. IS12-05 Services to Special Management Units
- VI. HISTORY: This policy was originally covered by IS11-35.1, located in the Missouri Department of Corrections Institutional Policy and Procedures Manual; Original Rule Effective: August 15, 1994

A. Original Effective Date: August 15, 1994

B. Revised Effective Date: October 15, 1999

C. Revised Effective Date:



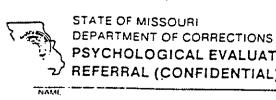
-NOER NAME DOC NUMBER RACE DATE OF BIRTH SUICIDE POTENTIAL SCREENING (CIRCLE) MENTAL HEALTH HISTORY (CON'T) (CIRCLE) 1. ARRESTING OR TRANSPORTING OFFICER BELIEVES SUBJECT MAY BE 4. HISTORY OF VIOLENCE OR ASSAULT TO YES YES SUICIDE BISK CAUSE INJURY ONLY? 2. LACKS CLOSE FAMILY/FRIENDS IN COMMUNITY YES NO WHEN: 3. EXPERIENCED A SIGNIFICANT LOSS WITHIN LAST 6 MONTHS (LOSS OF YES 5. HISTORY OF SEX OFFENDING? YES JOB, RELATIONSHIP, DEATH OF CLOSE FAMILY MEMBER). WHEN: 4. WORRIED ABOUT MAJOR PROBLEMS OTHER THAN LEGAL SITUATION YES NO (TERMINAL ILLNESS). 6. HISTORY OF BEING SEXUALLY YES 5. EXPRESSES THOUGHTS ABOUT KILLING SELF. YES NO VICTIMIZED? WHEN: 6. HAD A SUICIDE PLAN AND/OR SUICIDE INSTRUMENT IN POSSESSION. YES NO WHERE: 7. HAD PREVIOUS SUICIDE ATTEMPT. (CHECK WRISTS & NOTE METHOD). YES NO 7. HISTORY OF SERIOUS HEAD TRAUMA 8. EXPRESSES FEELINGS THAT THERE IS NOTHING TO LOOK WITH LOC AND/OR SEIZURES? FORWARD TO IN THE FUTURE (FEELINGS OF HELPLESSNESS AND YES NO WHEN: HOPELESSNESS). BEHAVIORAL OBSERVATIONS 9. SHOWS SIGNS OF DEPRESSION (CRYING, EMOTIONAL FLATNESS). YES NO CIRCLE AND COMMENT ON ANY PROBLEMS IN THE FOLLOWING AREAS: 10. APPEARS OVERLY ANXIOUS, AFRAID OR ANGRY. YES GROOMING & HYGIENE: 11. APPEARS TO FEEL UNUSUALLY EMBARRASSED OR ASHAMED. YES NO IS ACTING AND/OR TALKING IN A STRANGE MANNER, (CANNOT FOCUS MOTOR ACTIVITY: YES NO ITTENTION: HEARING OR SEEING THINGS NOT THERE). S APPARENTLY UNDER THE INFLUENCE OF ALCOHOL OR DRUGS. YES NO ATTENTION & CON: : IF YES TO #13, IS INDIVIDUAL INCOHERENT OR SHOWING SIGNS OF VES NO WITHDRAWAL OR MENTAL ILLNESS. TOTAL YES'S = ORIENTATION (PERSON/PLACE/TIME/SITUATION): IF THERE ARE ANY CIRCLES IN SHADED AREAS, OR TOTAL OF YES'S IS 6 OR MORE, ALERT SHIFT SUPERVISOR AND REFER FOR MENTAL HEALTH EVALUATION. SPEECH RATE: (CIRCLE) **MENTAL HEALTH HISTORY** 1. NOW TAKING PSYCHOTROPIC MEDICATION? YES NO UNUSUAL SPEECH CONTENT (HALLUCINATIONS, DELUSIONAL) TYPE: IDEAS): CURRENT DOSAGE: SOURCE: 2. HISTORY OF PSYCHIATRIC HOSPITALIZATION? YES NO MOOD & EMOTIONALITY: WHEN: WHERE: PROBLEMS WITH EXPRESSING SELF OR UNDERSTANDING 3. HISTORY OF OUTPATIENT MENTAL HEALTH YES NO INSTRUCTIONS (IQ CONCERN): TREATMENT? WHEN: WHERE: MENTAL HEALTH NEEDS AND TREATMENT DISPOSITION No current mental health problems / No mental health history / Approved for general population housing. No current mental health problems / Reports mental health history / Approved for general population housing. live mental disorder symptoms / Refer to qualified mental health staff, ASAP. Acutely suicidal, homicidal or psychotic / Emergency referral to qualified mental health staff. ☐ A.M. SCREENED BY ☐ <u>e</u>M REVIEWED BY QUALIFIED MENTAL HEALTH PROFESSIONAL TIME DATE (□ а.м.



STATE OF MISSOURI DEPARTMENT OF CORRECTIONS

NITIAL CLASSIFICATION ANALYSIS (ICA) MENTAL HEALTH CARE

JATE NAME	· · · · · · · · · · · · · · · · · · ·	1.00	REGISTER NUMBER		DATE		
Instructions: Ci	rcle appropriate level, as indicated, a						
matructions. Of	rcie appropriate level, as indicated, a	ind enter MH	score.				
MH-5	SEVERE IMPAIRMENT - Inter	isive clinical (care in a psychiatric hos	spital settir	g (Biggs, CTC) required		
	 Activity psychotic 						
	— Major affective/anx	iety disorder					
	— Severe personality						
	— Organic disorders/	mental retard	ation resulting in severe	e impairme	nt		
MH-4	SIGNIFICANT IMPAIRMENT -	Highly struct (SRU, CTC)	tured clinical care in an required	intermedia	ate to long-term psychiatric unit		
	— Previous MH-5 con-	ditions stabili	zed with medication				
	- Psychotic/paranoid	symptoms	Zed With medicalion				
	- Affective/anxiety di	sorder					
	 Significant persona 						
•	— Organic disorder/m	ental retardat	tion resulting in signific	ant impairr	nent		
SIGNATURE OF AU	THORIZING PSYCHIATRIST/PSYCHOLOGIST	TOR ABOVE	TITLE		MH SCORE		
				ļ			
MH-3	MODERATE IMPAIRMENT - R	egular clinica	I services indicated but	capable of	being maintained in		
	open population						
	Recent history of more serious disturbance, including psychosis, but stabilization for over						
	two months						
	Moderate levels of affective/anxiety disorder (including dysthymic/cyclothymic) Personality disorder						
		- Adjustment disorder					
	— Symptoms of organi	ic disorder/m	ental retardation requiri	ng regular	clinical attention		
IGNATURE OF AUT	THORIZING ASSOCIATE PSYCHOLOGIST I O	RABOVE	TITLE				
MH-2	MILD IMPAIRMENT - Minor syl	mptoms that i	may indicate periodic or	· maintena	nce clinical services		
			psychotropic medication		ice chinear services		
	•		us history of substance				
	— Mild symptoms whic	h do not inter	rfere with institutional fu	inctioning			
		<u>,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,</u>		<u></u>			
MH-1	MINIMAL/NO APPARENT DIST						
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PSYCHOLOGICAL EVALUATION	NAME OF INSTITUTION	HOUSING UNIT
PSYCHOLOGICAL EVALUATION REFERRAL (CONFIDENTIAL)		
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EASON FOR REFERRAL: DESCRIBE BRIEFLY YOUR REASON FI	OR MAKING THIS REFERRAL (INC.)	UDE A DESCRIPTION OF ORDER
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LOW TO BE FILLED OUT BY PSYCHOLOGIST		1 TO PSTCHOLOGIST
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MMENDATIONS & SUMMARY		
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DISTRIBUTION: WHITE-MEDICAL CHART CANARY-PSYCHOLOGIST PINK-CLASSIFICATION FILE

MISSOURI DEPARTMENT OF CORRECTIONS INSTITUTIONAL SERVICES

POLICY AND PROCEDURE MANUAL

IS11-34.2

Periodic Health Assessment (Essential)

Effective Date: October 15, 1999

Ralf J. Salke

CMS Regional Manager

CMS Regional Medical Director

George A. Lombardi, Director

Division of Adult Institutions

R. Dale Riley, Director

Division of Offender Rehabilitative

Services

I. Purpose: This procedure ensures the health statuses of offenders are reviewed at the established frequency.

- AUTHORITY: 217.040, 217.175, 217.320 RSMo, NCCHC Standards for Health Services in A. Prisons, 1997
- B. APPLICABILITY: Standard Operating Procedure (SOP) specific to provision of health services procedures at the institution should be developed by the health services administrator in consultation with the medical director, other professional medical providers, and the superintendent/designee.
- C. SCOPE: Nothing in this procedure is intended to give a protected liberty interest to any offender. This procedure is intended to guide staff actions.

Π. **DEFINITION:**

None

III. PROCEDURES:

- Health assessments should be completed on offenders whenever medically indicated, based on A. age, sex, and health needs.
 - A comprehensive health evaluation should be performed within seven (7) working days 1. of arrival unless there are extenuating circumstances.
 - Offenders over the age of 49 years and those with chronic medical conditions in a 2. chronic care clinic should receive a physical examination annually.
 - All other offenders should receive a physical examination every three (3) years and 3. review of health status annually.

Effective Date: October 15, 1999

- 4. The following tests should be performed on intake and annually:
 - a. mantoux ppd skin test (according to is11-14.2 tuberculosis control)
 - b. multi-stick urine test
 - c. pap smear-all females
 - d. electrocardiograms on individuals 50 years and older or with a history of heart disease or hypertension.
- 5. The following tests will be performed during intake:
 - a. HIV test (mandated by Missouri Statute)
 - b. sickle cell- all black and hispanic males and females
 - c. chlamydia all females
 - d. RPR
 - e. gonorrhea all females, symptomatic males
 - f. pregnancy test all females of childbearing age (on intake and within 30 days of return from furlough)
 - g. dental exam and panelipse x-ray parole violators will not have a repeat panelipse unless there has been a significant change in dental history (on intake and as ordered only).
 - h. hearing test (on intake and as ordered only)
 - i. vision screen (on intake and as ordered only)
 - j. hepatitis screening offenders with history of hepatitis, pregnant offenders, and at the discretion of the physician.
 - k. baseline mammogram, (within 90 days), for females over 45.
- B. HIV testing should also be performed at request of the offender.
- C. If no documented tetanus immunization in the last 10 years, a tetanus/diphtheria immunization should be indicated at the time of the health evaluation.
- D. A licensed physician or registered nurse may complete the periodic physical assessment. If done by a registered nurse, it must be reviewed and signed by a licensed physician. The assessment will be documented in MARS on the physical screen.
- E. A licensed physician should determine m-score and duty status.
- F. Offenders with chronic health care needs should have health assessments based on established protocols and enrolled in the appropriate chronic care clinic.
- G. Offenders without medication and/or chronic conditions should receive health assessments at the frequency established by the correctional system (i.e., Under 50 years of age every three (3) years; over 49 years of age, annually).
- H. All offenders should receive annual tuberculosis screening during their birth month in accordance with IS11-14.2 Tuberculosis Control.
- I. The health services administrator/designee should establish a system to identify offenders requiring health assessment. Month of birth may be used to develop a yearly schedule.
- J. All documentation regarding the assessments should be placed in the offender's medical record on the MARS system.
- K. All defined medical conditions are to be entered in the problem list on the MARS.

IS11-34.2 Periodic Health Assessment (Essential) Page 3 of 3 Effective Date: October 15, 1999

IV. ATTACHMENTS

None

V. REFERENCES:

A. National Commission on Correctional Health Care: Standards for Health Services in Prisons, 1997. P-34.

B. IS11-14.2 Tuberculosis Control

VI. HISTORY: This policy was originally covered by IS11-31.2, located in the Missouri Department of Corrections Institutional Policy and Procedures Manual; Original Rule Effective: August 15, 1994

A. Original Effective Date: August 15, 1994

B. Revised Effective Date: October 15, 1999

MISSOURI DEPARTMENT OF CORRECTIONS INSTITUTIONAL SERVICES

POLICY AND PROCEDURE MANUAL

IS11-34.1

Health Assessment at Reception (Essential)

Effective Date: October 15, 1999

Ralf J. Salke

CMS Regional Manager

Gary H. Campbell, D.O.

CMS Regional Medical Director

George A. Lombardi, Director

Division of Adult Institutions

R. Dale Riley, Director

Division of Offender Rehabilitative

Services

- I. This procedure ensures the health status of each offender has been assessed within (7) days of reception into the prison system.
 - A. AUTHORITY: 217.040, 217.175, 217.320 RSMo, NCCHC Standards for Health Services in Prisons, 1997
 - В. APPLICABILITY: Standard Operating Procedure (SOP) specific to provision of health services procedures at the institution should be developed by the health services administrator in consultation with the medical director, other professional medical providers, and the superintendent/designee.
 - C. Nothing in this procedure is intended to give a protected liberty interest to any offender. This procedure is intended to guide staff actions.

П. **DEFINITION:**

None

Ш. PROCEDURES:

- A. A health assessment of each offender should be completed within seven (7) days after reception at a diagnostic center.
- If an offender has documented evidence of a health assessment within the previous ninety (90) B. days, (e.g., parole violators), the medical director should determine the need for, and the extent of a new health assessment.
- Health assessments should be conducted at the receiving facility if an offender is transferred from C. the reception center prior to the completion of the health assessment.
- The health assessment should be reviewed and approved by the medical director. D.

Effective Date: October 15, 1999

E. Qualified and trained health care staff members should complete the health history and vital signs. An appropriately trained registered nurse, physician assistant, nurse practitioner, or physician should perform the physical examination.

F. The health assessment should include:

- 1. review or completion of information on Medical History and Screening Form (including significant family medical history) (Attachment A).
- 2. completion of the Intake Mental Health Screening form (Attachment B).
- 3. collection of additional data to complete the medical, dental, mental health, and immunization histories.
- 4. laboratory and/or diagnostic test results to detect communicable diseases, including sexually transmitted diseases and tuberculosis (See IS11-14 Sections-Infection Control and Communicable Diseases).
- 5. recording of height, weight, pulse, blood pressure, and temperature.
- 6. physical Examination.
- 7. observation of offender's teeth and gums to identify any gross abnormalities requiring immediate referral to the dentist.
- 8. pap smears and pelvic exams for female patients.
- other tests and examinations as indicated.
- 10. offender instruction on oral hygiene.
- 11. review of the results of the medical examination, tests, and identification of problems by a physician.
- 12. initiation of therapy and immunizations when appropriate.
- development and implementation of any indicated treatment plans including recommendations concerning housing, job assignment, and program participation.
- 14. if a female is over 45 years of age, upon reception, a baseline mammogram shall be requested within 90 days of arrival.
- G. When indicated, additional investigation should be carried out regarding:
 - 1. the use of alcohol and/or drugs.
 - current or previous treatment for alcohol or drug abuse and if so, when and where.
 - whether the offender is taking medication for an alcohol or drug abuse problem.
 - 4. whether the offender is taking medication for a psychiatric disorder, and if so, what drugs, and for what disorder.

5. current or past illness and health problems related to substance abuse such as hepatitis, seizure, traumatic injuries, infections, liver disease.

- H. The health care staff should evaluate offenders on prescription medications arriving at the reception center within 12 hours or less after arrival. The health care staff shall notify the site medical director or physician on-call to receive orders for the medications. The offender should be seen within seven (7) days for continuation of the prescription.
- I. When an offender is re-admitted to the prison system, his/her health status should be updated. In the absence of changes or of a serious chronic illness, the full assessment does not need to be repeated if the health assessment has been completed within the past year.

IV. ATTACHMENTS

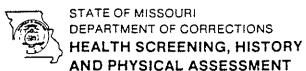
A.	931-2682	History Screening, History and Physical Assessment
В.	931-3757	Intake Mental Health Screening

V. REFERENCES:

- A. National Commission on Correctional Health Care: Standards for Health Services in Prisons, 1997. P-34.
- B. IS11-14.1 Infection Control Program
- C. IS11-14.2 Tuberculosis Control
- D. IS11-14.3 Communicable Disease Isolation
- E. IS11-14.4 HIV Infected Offenders
- F. IS11-14.5 Personal Protective Equipment
- G. IS11-14.6 HIV Testing for Offenders
- H. IS11-14.7 Exposure Control Plan Bloodborne Pathogens
- VI. HISTORY: This policy was originally covered by IS11-34, located in the Missouri Department of Corrections Institutional Policy and Procedures Manual; Original Rule Effective: August 15, 1994

A. Original Effective Date: August 15, 1994

B. Revised Effective Date: October 15, 1999



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STATE OF MISSOURI DEPARTMENT OF CORRECTIONS

INTAKE MENTAL HEALTH SCREENING

JER NAME		DOC NUME	MBER RACE DATE OF BIRTH
SUICIDE POTENTIAL SCREENING	(CI	RCLE)	MENTAL HEALTH HISTORY (CON'T) (CIRCLE
ARRESTING OR TRANSPORTING OFFICER BELIEVES SUBJECT MAY BE SUICIDE RISK		NO	4. HISTORY OF VIOLENCE OR ASSAULT TO YES N
2. LACKS CLOSE FAMILY/FRIENDS IN COMMUNITY	YES	NO	CAUSE INJURY ONLY? WHEN:
3. EXPERIENCED A SIGNIFICANT LOSS WITHIN LAST 6 MONTHS (LOSS OF JOB, RELATIONSHIP, DEATH OF CLOSE FAMILY MEMBER).	YES	NO	5. HISTORY OF SEX OFFENDING? YES N
4. WORRIED ABOUT MAJOR PROBLEMS OTHER THAN LEGAL SITUATION (TERMINAL ILLNESS).	YES	NO	WHEN:
5. EXPRESSES THOUGHTS ABOUT KILLING SELF.	YES	NO	6. HISTORY OF BEING SEXUALLY YES NO VICTIMIZED?
6. HAD A SUICIDE PLAN AND/OR SUICIDE INSTRUMENT IN POSSESSION.	YES	NO	WHEN:
7. HAD PREVIOUS SUICIDE ATTEMPT. (CHECK WRISTS & NOTE METHOD).	YES	NO	WHERE:
8. EXPRESSES FEELINGS THAT THERE IS NOTHING TO LOOK FORWARD TO IN THE FUTURE (FEELINGS OF HELPLESSNESS AND HOPELESSNESS).	YES	NO	7. HISTORY OF SERIOUS HEAD TRAUMA YES NO WITH LOC AND/OR SEIZURES? WHEN:
9. SHOWS SIGNS OF DEPRESSION (CRYING, EMOTIONAL FLATNESS).	YES	NO	BEHAVIORAL OBSERVATIONS CIRCLE AND COMMENT ON ANY PROBLEMS IN THE FOLLOWING AREAS:
10. APPEARS OVERLY ANXIOUS, AFRAID OR ANGRY.	YES	NO	GROOMING & HYGIENE:
11. APPEARS TO FEEL UNUSUALLY EMBARRASSED OR ASHAMED.	YES	NO	1
12. IS ACTING AND/OR TALKING IN A STRANGE MANNER. (CANNOT FOCUS ATTENTION; HEARING OR SEEING THINGS NOT THERE).	YES	NO	MOTOR ACTIVITY:
APPARENTLY UNDER THE INFLUENCE OF ALCOHOL OR DRUGS.	YES	NO	
14. IF YES TO #13, IS INDIVIDUAL INCOHERENT OR SHOWING SIGNS OF WITHDRAWAL OR MENTAL ILLNESS.	YES	NO	ATTENTION & CON:
TOTAL YES'S = IF THERE ARE ANY CIRCLES IN SHADED AREAS, OR TOTAL OF YES'S IS 6 OR MORE, ALERT SHIFT SUPERVISOR AND REFER FOR MENTAL HEALTH EVALUATION.			ORIENTATION (PERSON/PLACE/TIME/SITUATION):
MENTAL HEALTH HISTORY	(CIR	CLE)	SPEECH RATE:
1. NOW TAKING PSYCHOTROPIC MEDICATION? TYPE: CURRENT DOSAGE: SOURCE:	YES	NO	UNUSUAL SPEECH CONTENT (HALLUCINATIONS, DELUSION IDEAS):
2. HISTORY OF PSYCHIATRIC HOSPITALIZATION? WHEN: WHERE:	YES	NO	MOOD & EMOTIONALITY:
3. HISTORY OF OUTPATIENT MENTAL HEALTH TREATMENT? WHEN: WHERE:	YES	NO	PROBLEMS WITH EXPRESSING SELF OR UNDERSTANDIN INSTRUCTIONS (IQ CONCERN):
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No current mental health problems / No mental health history / No current mental health problems / Reports mental health hist *ative mental disorder symptoms / Refer to qualified mental he	tory / Ap	proved fo	for general population housing.
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MISSOURI DEPARTMENT OF CORRECTIONS INSTITUTIONAL SERVICES

POLICY AND PROCEDURE MANUAL

IS11-33 Transfer Screening (Essential)

Effective Date: October 15, 1999

CMS Regional Manager

Garv H. Campbell, D.O.

CMS Regional Medical Director

George A. Lombardi, Director **Division of Adult Institutions**

R. Dale Riley, Director

Division of Offender Rehabilitative

Services

- This procedure ensures that upon each transfer, a screening of the offender's health I. Purpose: history is completed to assure continuity of care between institutions.
 - AUTHORITY: 217.040, 217.175, 217.320 RSMo, NCCHC Standards for Health Services in A. Prisons, 1997
 - Standard Operating Procedure (SOP) specific to provision of health В. APPLICABILITY: services procedures at the institution should be developed by the health services administrator in consultation with the medical director, other professional medical providers, and the superintendent/designee.
 - C. Nothing in this procedure is intended to give a protected liberty interest to any SCOPE: offender. This procedure is intended to guide staff actions.

П. **DEFINITION:**

includes intrasystem, court outcounts, or any other time, the offender is required Transfers: A. to leave the facility other than to work.

ш. PROCEDURES:

- Classification staff should notify the health services administrator of pending routine transfers at A. least 48 hours prior to the actual transfer.
 - Less notification may be necessary in cases of emergency transfers. 1.
- Upon notification of pending transfer, the health services administrator/designee shall determine В. whether any medical contraindications may interfere with normal transfer procedures.
 - Medical contraindications may include but are not limited to: 1.
 - offender requires special transportation accommodations (i.e., ambulance, has a. airborne illness, etc.).
 - offender is currently housed in the facility's infirmary; or b.

IS11-33

Transfer Screening (Essential)

Page 2 of 3

Effective Date: October 15, 1999

- c. offender is currently undergoing treatment for a serious medical need.
- 2. If medical contraindications are present, the medical director shall evaluate the offender to determine if transfer is safe and/or medically appropriate.
- 3. In cases where transfer is determined not to be appropriate and/or safe, the superintendent/designee and classification officer shall be notified and a medical hold initiated.
 - a. If an over-riding security issue exists that requires transfer, the regional medical director shall be notified prior to transfer.
- C. Prior to transfer, the offender's medical record shall be screened and a Transfer-Receiving Screening (Attachment A) initiated.
- D. The health services administrator of the sending institution shall notify the health services administrator of the receiving institution of any offenders requiring follow-up care or special accommodations.
- E. An appropriate supply of medications shall be sent with the offender.
- F. Upon arrival at the receiving institution, a face to face interview shall be conducted with the offender, by a licensed nurse, within twelve (12) hours of arrival and the receiving portion of the Transfer-Receiving Screening (Attachment A) completed.
- G. There must be a sign in the intake area instructing offenders how to access care for immediate health needs.
- H. Any pending appointments or diagnostic work-ups shall be initiated at the time of the screening.
- I. Any medications shall be continued and/or reordered at the time of the screening.
- J. The problem list shall be reviewed and updated.
- K. If the offender was enrolled in any Chronic Care Clinic, they shall be scheduled to see the physician within 30 days of arrival to determine continued need of clinic and to review current treatment plan.

IV. ATTACHMENTS:

A. 931-3863 Transfer/Receiving Screening - Medical

IS11-33 Transfer Screening (Essential)

Effective Date: October 15, 1999

V. REFERENCES:

A. National Commission on Correctional Health Care: Standards for Health Services in Prisons, 1997. P-33.

Page 3 of 3

VI. HISTORY: A. Original Effective Date: October 15, 1999

B. Revised Effective Date:

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STATE OF MISSOURI

MO 931-3863 (8-96)

MISSOURI DEPARTMENT OF CORRECTIONS INSTITUTIONAL SERVICES POLICY AND PROCEDURE MANUAL

IS11-32

Receiving Screening -Intake Unit (Essential)

Effective Date: October 15, 1999

Ralf J. Salke

CMS Regional Manager

CMS Regional Medical Director

George A. Lombardi, Director **Division of Adult Institutions**

R. Dale Riley, Director

Division of Offender Rehabilitative

Services

- I. This procedure ensures newly arrived offenders are screened to provide continuity of Purpose: care and to identify offenders who pose a threat to their own or others' health or safety and who may require immediate intervention.
 - AUTHORITY: 217.040, 217.175, 217.320 RSMo, NCCHC Standards for Health Services in A. Prisons, 1997
 - B. APPLICABILITY: Standard Operating Procedure (SOP) specific to provision of health services procedures at the institution should be developed by the health services administrator in consultation with the medical director, other professional medical providers, and the superintendent/designee.
 - C. SCOPE: Nothing in this procedure is intended to give a protected liberty interest to any offender. This procedure is intended to guide staff actions.

П. **DEFINITION:**

None

Ш. PROCEDURES:

A. Medical Procedures:

- Mantoux Tuberculin Skin Test (PPD) should be performed using Tubersol, according to 1. IS11-14.2 Tuberculosis Control.
- Following screening, the offender should be housed in the reception and orientation unit 2. or designated area until the test results are reviewed and a physical assessment is completed not to exceed seven (7) days.
- Medical staff conducting the receiving screening should inform the offender how to 3. access health care services and the process to register complaints. Offenders will receive the information verbally and in writing.

Effective Date: October 15, 1999

B. General Procedures:

- 1. The receiving screening should be initiated by health care staff using the Intake Health Screening Form (Attachment A).
- The Intake Mental Health Screening Form (Attachment B) should also be completed by health care staff with the copy sent to the institutional psychologist. The original should be placed in the offender's medical record.
 - a. after review, the institutional psychologist shall assign a disposition for the offender and sign the copy of the Intake Mental Health Screening.
 - b. after completion, the copy of the Intake Mental Health Screening shall be filed with the original in the offender's medical record.
- 3. If an offender's medical or mental health condition precludes placement in the designated area, the classification staff should be notified immediately.
- Health care personnel should make special housing unit recommendations to the classification staff by memorandum or telephone followed by a memorandum.
- Health care staff should schedule the offender for a physical assessment.
- 6. If the screening identifies a need for immediate mental health intervention, a recommendation should be made to the institutional psychologist in writing or verbally followed by a memorandum.
- If the screening identifies the need for immediate medical intervention, this should be scheduled as soon as possible.
- 8. Offenders in need of non-emergency mental health assistance should be referred using the Psychological Evaluation Referral form (Attachment C) (Confidential).
- Any offender who is unconscious, semi-conscious, bleeding, or otherwise obviously in need of immediate medical attention should be referred to the emergency room for care.
- The reception center should initiate the offender's medical record.
- 11. The reception center physician shall complete the Initial Classification Assessment-Medical (ICA) (Attachment D) and the Lay-In/Medical/Duty Restrictions (Attachment E).
- C. Findings of the screening should be recorded utilizing the MARS System. The screening should include:
 - current illness, health problems, significant family medical history, venereal diseases, other infectious diseases, and those health problems known to be specific to women or specific to ethnic groups.
 - 2. mental health problems, suicidal history or potential.

Effective Date: October 15, 1999

medications taken, allergies, and specific health requirements (including dietary).

- 4. use of alcohol and other drugs to include the type of drugs used, mode of use, amounts used, frequency used, date or time of last use, and history of problems which may have occurred after ceasing use (i.e., convulsions, withdrawal).
- dental problems.
- D. The receiving screening should also include observation of:
 - behavior, which includes state of consciousness, mental status, appearance, conduct, tremors, and sweating.
 - body deformities, ease of movement, etc.
 - condition of skin, including trauma marking, bruises, jaundice, rashes, and infestations and needle marks or other indication of drug abuse.
 - persistent cough, lethargy, or other signs of tuberculosis.

IV. ATTACHMENTS

A.	931-3756	Intake Health Screening
B.	931-3757	Intake Mental Health Screening
C.	931-1572	Psychological Evaluation Referral
D.	931-0354	Initial Classification Analysis-Medical
E.	931-4061	Lay-In/Medical/Duty Restrictions
-	TO FIRE COMP	- July Restrictions

V. REFERENCES:

- A. National Commission on Correctional Health Care: Standards for Health Services in Prisons, 1997. P-32.
- B. IS11-14.2 Tuberculosis Control
- VI. HISTORY: This policy was originally covered by IS11-31.1, located in the Missouri Department of Corrections Institutional Policy and Procedures Manual; Original Rule Effective: August 15, 1994

A. Original Effective Date:

August 15, 1994

B. Revised Effective Date:

October 15, 1999

			DOC NUMBER	RACE	DATE OF	HTRIB
ATE QUESTIONNAIRE	(CIRC	LE ONE)	SCREENER'S O	BSERVATIONS	(CIRC	LE ONE
DO YOU HAVE A MEDICAL PROBLEM SUCH AS BLEEDING OR INJURIES THAT REQUIRES IMMEDIATE MEDICAL ATTENTION?		NO	1. IS INMATE UNCON		YES	· NO
2. ARE YOU CARRYING ANY MEDICATIONS OR TAKING MEDICATION CURRENTLY?	YES	MO		RIES, ILLNESS OR	YES	NO
3. ARE YOU ALLERGIC TO ANY MEDICATIONS?	YES	NO		SUGGESTING NEED MEDICAL REFER-		
4. DO YOU HAVE ANY ALLERGIES?	YES	NO	3. DOES INMATE H	AVE AN ARREST	YES	NO
5. HAVE YOU BEEN IN A HOSPITAL OR EMERGENCY ROOM IN THE PAST 6 MONTHS?	YES	NO	4. IS THERE OBVIOUS GLANDS, JAUND	ICE, OR OTHER	YES	NO.
6. HAVE YOU FAINTED OR HAD A HEAD INJURY WITHIN PAST 6 MONTHS?	YES	NO	5. IS THERE EVIDENCE		VEC	
7. HAVE YOU BEEN TO A DOCTOR IN THE PAST 6 MONTHS?	YES	NO.	OR INFESTATION?	- 05 1 5000 5100	YES	NO
8. ARE YOU ON A SPECIAL DIET?	YES	NO	6. IS THERE EVIDENCE 7. IS THERE EVIDENCE		YES	NO
9. DO YOU WEAR DENTURES OR PARTIAL PLATES?	YES	NO	COUGH? 8. ARE THERE SIGNS (OF NEEDLE MARKS	YES	NO
10. DO YOU WEAR GLASSES OR CONTACT LENSES?	YES	NO	OR INDICATIONS OF 9. DOES THE INMATE		YES	NO
11. DO YOU HAVE A PROSTHESIS, SPLINT, CRUTCHES, CAST OR BRACE THAT YOU NEED WHILE HERE?	YES	NO	HANDICAP OR SHE RESTRICTED MOBIL		YES	NO
2 YOU HAVE A CONTAGIOUS OR COMMUNICABLE DISEASE?	YES	NO	10. DATE OF LAST TET	ANUS		
DO YOU HAVE PROBLEMS WITH CHRONIC COUGH, DIARRHEA OR HEART CONDITION?	YES	NO	COMMENTS:			
14. DO YOU HAVE ANY ACUTE DENTAL PROBLEMS?	YES	NO				
15. DO YOU HAVE ANY MEDICAL PROBLEMS WE SHOULD KNOW ABOUT?	YES	NO				
16. ARE YOU COVERED BY MEDICAL INSURANCE OR BENEFITS PROGRAM?	YES	NO	•	·		
17. HAVE YOU BEEN IN THIS FACILITY BEFORE?	YES	NO				
FEMALE INMATES ONLY	•					
1. ARE YOU PREGNANT?	YES	NO		•		
2. ARE YOU ON BIRTH CONTROL PILLS?	YES	NO	-			
3. HAVE YOU RECENTLY DELIVERED, HAD A MISCARRIAGE OR ABORTION?	YES	NO	•	:	•	
SUMMARY/DISPOSITION .						
ORIENTATION TO MEDICAL UNIT/SERVICES	···	L REF	ERRAL FOR ROUTINE	MEDICAL EVALU	ATION	
TRANSFER TO EMERGENCY ROOM FOR ACUTE MEDICAL PRO	BLEM		RRENTLY ON MEDICA	TION	***************************************	
REFERRAL FOR IMMEDIATE MEDICAL EVALUATION			N-EMERGENCY MEDI	CAL PROBLEM	·	
SCREENING INCOMPLETE DUE TO INMATE'S MENTAL STATUS	S	∐ №	MEDICAL PROBLEMS	IDENTIFIED OR R	EPORTE	<u> </u>
. INMATE REFUSED TO COOPERATE WITH SCREENING			,			
ا				DATE	TIME	
RECEIVED BY		•		DATE	TIME	



STATE OF MISSOURI DEPARTMENT OF CORRECTIONS INTAKE MENTAL HEALTH SCREENING

		DOC NU	RACE DATE OF BIRTH
SUICIDE POTENTIAL SCREENING	1 0	CIRCLE)	
ARRESTING OR TRANSPORTING OFFICER BELIEVES SUBJECT MAY B SUICIDE RISK	3F		MENTAL HEALTH HISTORY (CON'T) (CIR
2. LACKS CLOSE FAMILY/FRIENDS IN COMMUNITY	YES	NO	4. HISTORY OF VIOLENCE OR ASSAULT TO YES CAUSE INJURY ONLY?
3. EXPERIENCED A SIGNIFICANT LOOP	YES	NO	WHEN:
4. WORRIED ABOUT MAJOR PROBLEMS OF THE AMERICAN MEMBER).	1 153	NO	5. HISTORY OF SEX OFFENDING? YES
	YES	NO	WHEN:
5. EXPRESSES THOUGHTS ABOUT KILLING SELF.	YES	NO	6. HISTORY OF BEING SEXUALLY VICTIMIZED? YES
6. HAD A SUICIDE PLAN AND/OR SUICIDE INSTRUMENT IN POSSESSION.	YES	NO	WHEN:
7. HAD PREVIOUS SUICIDE ATTEMPT. (CHECK WRISTS & NOTE METHOD).	YES	NO	WHERE:
8. EXPRESSES FEELINGS THAT THERE IS NOTHING TO LOOK FORWARD TO IN THE FUTURE (FEELINGS OF HELPLESSNESS AND HOPELESSNESS).	YES	NO	7. HISTORY OF SERIOUS HEAD TRAUMA YES WITH LOC AND/OR SEIZURES? WHEN:
9. SHOWS SIGNS OF DEPRESSION (CRYING, EMOTIONAL FLATNESS).	YES	NO	BEHAVIORAL OBSERVATIONS
10. APPEARS OVERLY ANXIOUS, AFRAID OR ANGRY.	YES	NO	CIRCLE AND COMMENT ON ANY PROBLEMS IN THE FOLLOWING ARE
11. APPEARS TO FEEL UNUSUALLY EMBARRASSED OR ASHAMED.	YES	NO	• GROOMING & HYGIENE:
12. IS ACTING AND/OR TALKING IN A STRANGE MANNER. (CANNOT FOCUS ATTENTION: HEARING OR SEEING THINGS NOT THERE).	YES	NO	MOTOR ACTIVITY:
S APPARENTLY UNDER THE INFLUENCE OF ALCOHOL OR DRUGS	YES	NO	
1. IF YES TO #13, IS INDIVIDUAL INCOHERENT OR SHOWING SIGNS OF WITHDRAWAL OR MENTAL ILLNESS.	YES	NO	ATTENTION & CON:
TOTAL YES'S = IF THERE ARE ANY CIRCLES IN SHADED AREAS, OR TOTAL OF YES'S IS 6 OR MORE, ALERT SHIFT SUPERVISOR AND REFER FOR MENTAL HEALTH EVALUATION.			ORIENTATION (PERSON/PLACE/TIME/SITUATION):
MENTAL HEALTH HISTORY	(CIRCI	E.	SPEECH RATE:
1. NOW TAKING PSYCHOTROPIC MEDICATION? TYPE:	YES	NO NO	
CURRENT DOSAGE:			UNUSUAL SPEECH CONTENT (HALLUCINATIONS, DELUSION DEAD).
SOURCE:			IDEAS):
. HISTORY OF PSYCHIATRIC HOSPITALIZATION?	res		
WHERE:	EĢ	NO	MOOD & EMOTIONALITY:
HISTORY OF OUTPATIENT MENTAL HEALTH TREATMENT?	ES I	NO	PROBLEMS WITH EXPRESSING SELF OR UNDERSTANDING INSTRUCTIONS OF THE PROPERTY OF THE PROPE
WHEN:			INSTRUCTIONS (IQ CONCERN):
WHERE:			
MENTAL HEALTH NEEDS A	ND TRI	FATMENT	IT DISPOSITION
No current mental health problems / No mental health history / Ap	proved	for gener	Tal population bearing
No current mental health problems / Reports mental health history	v / Appro	oved for a	Teneral population by
tive mental disorder symptoms / Refer to qualified mental health	h staff	154D	goneral population nousing.
icutely suicidal, homicidal or psychotic / Emergency referral to qu			Dalih staff
) BY	1 80 4 5 1 mg/s	incritat ne	
	All was and		A ALDER AND AND VAIL LINE STATE OF THE STATE
YED BY QUALIFIED MENTAL HEALTH PROFESSIONAL			DATE TIME AM



NAME OF INSTITUTION		HOÙSING UNIT	
•			
REGISTER NUMBER	DATE	<u> </u>	

DEPARTMENT OF CORRECTIONS			
PSYCHOLOGICAL EVALUATION REFERRAL (CONFIDENTIAL)	NAME OF INSTITUTION	H	TINU DNIZÚC
NACI.	REGISTER NUMBER	DATE	
REASON FOR REFERRAL: DESCRIBE RDIES! V VOI ID DE ASON SO			
REASON FOR REFERRAL: DESCRIBE BRIEFLY YOUR REASON FO BEHAVIORS ETC ATTACH I.O.C. IF NECESSARY).	JH MAKING THIS REFERRAL (INC	CLUDE A DESCRIPTIO	N OF OBSERVABLE
·			
·			
HEFERRING STAFF SIGNATURE			
	· · · · · · · · · · · · · · · · · · ·	SUBA	MIT THIS FORM
BELOW TO BE FILLED OUT BY PSYCHOLOGIST		I TOP	SYCHOLOGIST
SSESSMENT/SESSION INFORMATION			
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RECOMMENDATIONS & SUMMARY

SYCHOLOGIST SIGNATURE DATE

INITIAL CLASSIFICATION ANALYSIS (ICA) MEDICAL NEEDS (M)

ATE NAME		DOC NUMBER	DATE
ructions: Circle appropriate level and enter M sc	ora Also shack D	ft-i-ti 1	
ructions: Circle appropriate level and enter M so please complete the restrictions section so the most ap	orooriate assignme	for restriction or t	for unrestricted. If an R is I
	<u> </u>	in dan de made.	
M-5 CHRONIC CARE NEEDED			
PCC MCC JCCC	FCC	FRDC	WMCC
- 24 hour level one infirmary			
 Controlled medications necessary Unstable diabetic 			
 (R) Restricted - Physical or transfer restrictions (U) Unrestricted - No physical or transfer restricted 	apply. Investigate	prior to transfer (se	e Restrictions/Special Needs I
testric	tions apply.		
M-4 LIMITED INFIRMARY SUPERVISION REQUIRED			
MECC RCC CCC			
- 24-hour nursing staff availability			
- 24-hour level two observation availability			
 Unstable seizure disorder or noncompliant with 	medications		
 Unstable COPD or noncompliant with treatment 			
- Unstable CAD or noncompliant with treatment			
- Controlled medications necessary			
(R) Restricted - Physical or transfer restrictions	apply. Investigate p	prior to transfer (see	Restrictions/Special Needs h
(U) Unrestricted - No physical or transfer restrict	tions apply.	,	Description of the second of t
- 24-hour clinic availability indicated - Stable insulin dependent diabetic for 6 months - Seizure free for 6 months - Stable COPD for 6 months - no hospitalizations - Stable CAD for 6 months - no hospitalizations - Controlled medications necessary - Stable asthma for 6 months - no hospitalizations (R) Restricted - Physical or transfer restrictions (U) Unrestricted - No physical or transfer restrictions	apply. Investigate p ions apply.	rior to transfer (see	, Restrictions/Special Needs be
1-2 ROUTINE SICK CALL			
OCC TTC SLCRC	KCCRC	pr.	ITO0
- Stable insulin dependent diabetic for 1 year	ROCAL	RF	ITCS
- Seizure free for 1 year			
- Stable COPD - no hospitalizations for 1 year			
- Stable CAD - no hospitalizations for 1 year			
- On no controlled medications (Exception - One d	ose per day of Pher	nobarb or Klononin	ior seizure disorder)
 No EDC within five months of arrival to DOC 			
(R) Restricted - Physical or transfer restrictions a	ipply. Investigate pi	rior to transfer (see	Restrictions/Special Needs be
(U) Unrestricted - No physical or transfer restricti	ons apply.	,	
IONE			
No physical aitments as madical difficulties		•	
- No physical ailments or medical difficulties			
·			

NDER N	LAY-IN/MEDICAL/DUTY RESTRICTIONS	DOC NUMBER		0.1				
ENT AS	SIGNMENT	COC NUMBER		DATE				
1				HOUSIN	IG UNIT			
FU	ILL DUTY - No Restrictions - May Work In Food Service/	Food Handling					·····	
LIM (Mi	MITED DUTY OR MEDICAL RESTRICTION ust Check Restrictions)	Permanent	Limited (Date)	- 1	Schoo	to Attend I, MOSOF nce Abus asses	' j Able	to Atte
	Nonsmoking Roommate					S D N	O U YE	s 🗆
	No Prolonged Standing Assignments				☐ YES			
	Lifting Restrictions ofPounds				☐ YES			· · · · · · · · · · · · · · · · · · ·
	No High Places or Use of Ladders		· · · · · · · · · · · · · · · · · · ·		☐ YES			· ·
	No Use of Chainsaws or Other Sharp Objects] YES			
·····	No Snow Shoveling] YES			
	☐ No or ☐ Limited Exposure to Cold			1] YES	□ NO		
	Requires Lower Bunk				YES	□ NO	 	
	Requires Lower Floor				YES	□ NO	☐ YES	 -
············	No Recreational Activities			1	YES	□ NO	☐ YES	
	Can Work In Food Service But Cannot Handle Food			1			☐ YES	
	Other						YES	
MEDI	CALLY UNASSIGNED (Must Check One) Inmate is restric	ted to housing u	ınit unless a				i i	
-	Lay-In (Temporary Less Than 48 Hours)					End [
	NURSE SIGNATURE	· · · · · · · · · · · · · · · · · · ·		.				
	Permanent	**************************************			······································			····.
	Lay-In (Temporary Over 48 Hours)				<u>"</u>	End D	ate	
j	PHYSICIAN SIGNATURE				·			

STATE OF MISSOURI

MISSOURI DEPARTMENT OF CORRECTIONS INSTITUTIONAL SERVICES POLICY AND PROCEDURES MANUAL

IS	1	1	_3
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Information on Health Services (Essential)

Effective Date: October 15, 1999

Ralf J. Salke

Regional Manager

George A Lombardi, Director

Division of

Adult Institutions

Gary H. Campbell, DO

Regional Medical Director

R. Dale Riley, Director Division of Offender Rehabilitation Services

- I. This procedure ensures offenders receive information concerning access to **PURPOSE:** medical, dental, and mental health care in a manner that is understandable to them.
 - AUTHORITY: 217.040, 217.175, 217.320 RSMo, NCCHC Standards for Health A. Services in Prisons, 1997
 - APPLICABILITY: Standard Operating Procedure (SOP) specific to the provision of health services procedures at the institution should be developed by the health services administrator in consultation with the medical director, other professional medical providers, and the superintendent/designee.
 - C: Nothing in this procedure is intended to give a protected liberty interest to any offender. This procedure is intended to guide staff actions.

II. **DEFINITION:**

None

Ш. PROCEDURES:

- Α. Health care screening staff should instruct newly arrived offenders at the time of receiving screening on how to access health care services and obtain medication.
 - The information should be verbally and in writing, in a form understandable by 1. the offender.
 - The information should also be posted in the receiving area and in the housing 2. units in a common area for all offenders.
- Information concerning health services available should be provided to the offender in B. the written institutional orientation packet per standard operating procedure.

Effective Date: October 15, 1999

C. The health services administrator should review access to health care information in the institutional orientation packet at least annually to assure accuracy of information and update information as changes are made.

- D. If the offender is unable to understand access to care information due to language difficulties, illiteracy, deafness, developmental disability, or mental illness, health care staff should request assistance.
 - 1. Each facility should develop a standard operating procedure on how assistance is requested for these individuals.

IV. ATTACHMENTS:

None

V. REFERENCES:

A. National Commission of Correctional Health Care: Standards for Health Services in Prisons, 1997. P-31

VI. HISTORY: Formerly covered under IS11-32.1 in the Missouri Department of Corrections Institutional Policy and Procedure Manual. Original Effective Rule: August 15, 1994

A. Original Effective Date:

August 15, 1994

B. Revised Effective Date:

October 15, 1999

MATT BLUNT

Governor

LARRY CRAWFORD

Director



Regional Manager CMS

29 Plaza Drive P.O. Box 236 4issouri 65102 573-751-2389 .. 573-751-4099 TDD Available

State of Missouri **DEPARTMENT OF CORRECTIONS**

Ad Excelleum Conamur - "We Strive Towards Excellence"

OFFICE OF INSPECTOR GENERAL

Compliance Unit

Memorandum

DATE:

April 14, 2005

TO:

Institutional Services Policy & Procedure Manual Holders

FROM:

Sheila A. Scott, Administrative Analyst III

SUBJECT:

IS11-30 Hospital and Specialized Ambulatory Care

Attached is IS11-30 Hospital and Specialized Ambulatory Care which goes into effect on April 29, 2005.

Please review this procedure and place appropriately in your manual.

Thank you.

SAS:vf

MISSOURI DEPARTMENT OF CORRECTIONS INSTITUTIONAL SERVICES POLICY AND PROCEDURES MANUAL

IS11-30

Hospital and Specialized Ambulatory Care

Effective Date:

April 29, 2005

10 1

Ralf I Salke

Senior Regional Vice President

Elizabeth Conley, DØ
Regional Medical Director

Steve Long, Acting Director Division of Adult Institutions Randee Kaiser, Director Division of Offender Rehabilitation Services

- I. PURPOSE: This procedure has been developed to insure emergency room and acute hospitalization should be provided at a community hospital when such care cannot be provided on-site. The Missouri Department of Corrections and Correctional Medical Services shall provide offenders with access to secondary and tertiary care.
 - A. AUTHORITY: 217.075, 217.175, 217.320 RSMo, National Commission on Correctional Health Care Standards for Health Services in Prisons, 2003.
 - B. APPLICABILITY: All offenders and staff in a correctional center and institutional treatment center under the jurisdiction of the Division of Adult Institutions or Division of Offender Rehabilitative Services. Standard Operating Procedure (SOP) specific to provision of health services procedures at the institution should be developed by the health services administrator in consultation with the medical director, other professional health providers, and the superintendent/designee.
 - C: SCOPE: Nothing in this procedure is intended to give a protected liberty interest to any offender. This procedure is intended to guide staff actions.

II. DEFINITION:

- A. Specialty Care: Specialist-provided health care (e.g., nephrology, surgery, dermatology, and orthopedic).
- B. Written Agreement: A contract or letter of agreement, or memorandum of understanding between the facility and the hospital, clinic, or specialist for the care and treatment of offender patients.

III. PROCEDURES:

- A. Correctional Medical Services should obtain written agreements with accredited hospitals and health care providers that meet state licensure requirements.
- B. Offenders should be referred to these facilities when specialized medical, mental health, or dental services are required that are beyond the capability of the on-site health care system.

Effective Date:

April 29, 2005

- C. The Emergency Room Log (Attachment A) should be completed by the health services admnistrator/designee at the time of referral when an offender is sent to the emergency
 - D. The Off-site Referral Log (Attachment B) should be maintained to document physician referral to off-site outpatient care and or inpatient hospitalization.
 - E. Medical staff should contact the chief of custody to facilitate transportation to the off-site provider.
 - F. The health services administrator/designee should ensure health information necessary for treatment or consultation is made available to the specialty provider.
 - G. The health service administrator/designee ensures a summary of treatment, evaluation, and or consultation report is received and recorded in the off-site specialists medical accountability record system with the hard copy placed in the offender hard copy medical record.
 - H. The responsible physician should review all off-site specialty service recommendations and/or consult summary information with documentation and follow-up as indicated.
 - I. The responsible physician and heatth services administrator/designee will ensure appointments are scheduled in accordance with the level of need.
 - J. The health services administrator/designee will monitor the scheduling of appointments at least weekly.

IV. ATTACHMENTS:

A. 931-3810 Emergency Room Log B. 931-4175 Off-site Referral Log

V. REFERENCES:

- A. National Commission of Correctional Health Care: Standards for Health Services in Prisons, 2003, P-D-05 Hospital and Specialty Care *important*.
- B. IS11-42 Patient Transport
- C. IS11-44.1 Medical Continuity of Care

VI. HISTORY: Formerly covered under IS11-29 Hospital And Specialized Ambulatory Care and IS11-29.1 Hospital and Specialized Ambulatory Care procedure in the Missouri Department of Corrections Institutional Services Policy and Procedure Manual. Original Rule Effective: August 15, 1994.

A. Original Effective Date: August 15, 1994

B. Revised Effective Date: October 15, 1999

C. Revised Effective Date: April 29, 2005

STATE OF MISSOURI
DEPARTMENT OF CORRECTIONS
OFF-SITE REFERRAL LOG

MO 931-														
MO 931-4175 (2-9§							Manual Company of the		***************************************		- Added - Added - Added - Added - Added - Added - Added - Added - Added - Added - Added - Added - Added - Added			OFFENDER NAME
														DOC NUMBER
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MISSOURI DEPARTMENT OF CORRECTIONS INSTITUTIONAL SERVICES POLICY AND PROCEDURES MANUAL.

INSTITUTIONAL SERVICES
POLICY AND PROCEDURES MANUAL

IS11-30.1

Transfer to Acute Psychiatric Inpatient Treatment

Effective Date: August 25, 2003

Ralf I Salke

Senior Regional Vice President

Flizabeth Conley, DO
Regional Medical Director

George A Lombardi, Director

Division of Adult Institutions Randee Kaiser, Director Division of Offender Renabilitation Services

I. PURPOSE: This procedure is to facilitate timely transfer to an inpatient psychiatric facility ensuring continuity of care for offenders requiring more intensive inpatient psychiatric treatment than can be provided at the correctional institution.

- A. AUTHORITY: 217.040, 217.175, 217.320 RSMo, NCCHC Standards for Health Services in Prisons, 2003.
- **B. APPLICABILITY:** Standard Operating Procedure (SOP) specific to the provision of health services procedures at the institution should be developed by the health services administrator in consultation with the medical director, other professional health providers, and the superintendent/designee.
- C: SCOPE: Nothing in this procedure is intended to give a protected liberty interest to any offender. This procedure is intended to guide staff actions.

II. DEFINITION:

A: Acute Psychiatric Transfer: Transfer to an acute inpatient psychiatric setting whenever the offender presents a danger to self or others due to acute psychosis or other psychiatric difficulties which cannot be treated effectively within the institution. Involuntary transfer of these offenders should be completed taking into consideration existing procedures. See policy IS12-3.1, Biggs Correctional Treatment Unit for transfer procedures.

III. PROCEDURES:

- A. Offenders appropriate for referrals for psychiatric evaluation are the following:
 - 1. acutely psychotic, presenting imminent risk to self/others and refusing treatment.
 - 2. suicidal and refusing treatment.
 - 3. psychotic and/or experiencing significant psychological distress, complying with treatment recommendations, but not demonstrating adequate symptom relief.

Effective Date:

B. Referral of offender for acute inpatient psychiatric evaluation and treatment should be made in compliance to IS12-3.1, Biggs Correctional Treatment Unit.

IV. ATTACHMENTS:

None

V. REFERENCES:

- A. National Commission of Correctional Health Care: Standards for Health Services in Prisons, 2003, P-G-04 Mental Health Services – essential, P-E-12 Continuity of Care During Incarceration – essential, P-D-05 Hospital and Specialty Care – important.
- B. IS12-3.1 Biggs Correctional Treatment Unit.
- C. IS11-30 Hospital and Specialized Ambulatory Care

VI. HISTORY: Formerly covered under IS 11-29.2 of the Missouri Department of Corrections Institutional Policy and Procedure Manual. Original Rule Effective: August 15, 1998.

A. Original Effective Date: August 15, 1994

B. Revised Effective Date: October 15, 1999

C. Revised Effective Date:

MISSOURI DEPARTMENT OF CORRECTIONS INSTITUTIONAL SERVICES

POLICY AND PROCEDURES MANUAL

Direct Orders (Essential)

Effective Date: October 15, 1999

Regional Manager

Gary H. Campbell. Regional Medical Director

George A Lombardi, Director

Division of

Adult Institutions

R. Dale Riley, Director Division of Offender Rehabilitation Services

- I. This procedure ensures treatment performed by qualified health care personnel Purpose: other than physicians or dentists is pursuant to written or verbal orders signed by personnel authorized by law to give such orders.
 - AUTHORITY: 217.040, 217.175, 217.320 RSMo, NCCHC Standards for Health A. Services in Prisons, 1997
 - В. APPLICABILITY: Standard Operating Procedure (SOP) specific to the provision of health services procedures at the institution should be developed by the health services administrator in consultation with the medical director, other professional medical providers, and the superintendent/designee.
 - C. SCOPE: Nothing in this procedure is intended to give a protected liberty interest to any offender. This procedure is intended to guide staff actions.

П. **DEFINITION:**

MARS:

Medical Accountability Record System

Ш. PROCEDURES:

- All medical orders should be documented in the Medical Accountability Records System A. (MARS).
- Medical orders should be communicated appropriately to assure implementation. B.
- C. Only physicians, dentists, and other authorized individuals should prescribe medical orders for offenders of the institution.
- Verbal and/or telephone orders should be documented as such in the MARS and signed D. by the physician or dentist during their next visit.

Effective Date: October 15, 1999

- E. Medical/dental recommendations from outside providers should be reviewed by the medical director or chief dentist before initiation by the health care staff. Upon approval these recommendations should be transcribed into the Medical Records Accountability Records System with a notation indicating which authority approved the recommendations.
- F. Direct orders, recorded in the MARS system, shall be noted by qualified health care staff by printing orders. The qualified health care staff shall check each order as it is completed/initiated and shall date, time, and sign the orders. The orders shall be placed in a hard copy record.
 - 1. This procedure for signing off direct orders are in effect until such a time as electronically signing off orders is available.

IV. ATTACHMENTS:

None

V. REFERENCES:

- A. National Commission of Correctional Health Care: Standards for Health Services in Prisons, 1997. P-40
- VI. HISTORY: This policy was originally covered by IS11-39, located in the Missouri Department of Corrections Institutional Policy and Procedure Manual; Original Effective Date: August 15, 1994

A. Original Effective Date: August 15, 1994

B. Revised Effective Date: October 15, 1999